

Welcome!

Welcome friends and family to **Friend Health** and **HRDI - Human Resources Development Institute**! We are so excited to have you part of this amazing group of like-minded people springing into this new season of growth. As the weather is changing, we are so excited to welcome our new hires with open arms to HRDI and Friend Health.

Please welcome to the team:

Friend Health

- ⇒ Dr. Audrey Tanksley
- ⇒ Diana Mendez
- ⇒ Sharron Stigler
- ⇒ Diane Thomas
- ⇒ Dartanyon Bess
- ⇒ William Clair
- ⇒ Nakeisha

Human Resources Development Institute - HRDI

- ⇒ Acacia Haley
- ⇒ Dr. Jonathan Johnson
- ⇒ Juanita Herrington

Special Announcement

Dear HRDI Team,

I am thrilled to share with you that we have officially reached the six-month milestone in our journey toward becoming a Certified Community Behavioral Health Clinic (CCBHC)! This is a significant accomplishment for our organization and a testament to the hard work and dedication of everyone involved. We are part of a national movement to improve access to quality behavioral health care, and we could not be prouder!



You might be wondering, what does “CCBHC Certification” mean for us?

It means that we have met the rigorous national standards for quality of care, access to services, and coordination with other healthcare providers. Being a CCBHC requires that we report National Outcome Measures (NOMs) to improve the quality of care we provide for our clients. NOMs are standardized tools that allow us to track treatment outcomes and evaluate the effectiveness of our services.

By using NOMs, we can better understand and track how our clients respond to treatment and make any necessary adjustments to ensure that we provide the highest quality care possible. This will help us to identify areas where we are excelling, as well as areas where we may need to improve.

We recognize this is an important initiative, and we want to ensure that everyone in the organization is informed and knowledgeable about the implementation of NOMs. We will be sharing more details about the purpose of NOMs, how they will be used, and what this means for our organization and the clients.

Let us celebrate this achievement and take a moment to applaud all the hard work we put into making this happen. We are committed to providing high-quality behavioral health services to our community, and we could not have done it without every one of you.

Again, thank you for your dedication as we continue to provide exceptional care to our community!



As Mental Health Awareness Month, May is a time to raise awareness of and reduce the stigma surrounding behavioral health issues, as well as highlighting the ways how mental illness and addiction can affect all of us – patients, providers, families, and our society at large.

Hospitals and health systems play an important role in the conversations we have around mental health care, including creating partnerships that address behavioral health issues in non-traditional ways. Friend Health and HRDI are creating new innovations around how behavioral health disorders are identified and treated—through the integration of medical and behavioral health services, changes in processes through inpatient and outpatient settings. These strategies improve the overall value of health care and can lead to improvements in patient outcomes, quality of care and total costs.

As part of its mission, vision and commitment to supporting all employees that work in the realm of behavioral health care, Friend Health and HRDI supports the integration of behavioral and physical health, and will continue to help our employees as they play key roles in establishing rapport and programs to ensure access to the full continuum of behavioral health care for all who need it.

Friend Health and HRDI also offers several resources that can assist managers and employees in dealing with stress and anxiety, including the [Employee Assistance Program \(EAP\)](#) through MetLife.

As a proud recipient of GOLD for Mental Health America’s Bell Seal for Workplace Mental Health, Friend Health and HRDI puts mental health at the forefront of employee health and wellbeing. The Bell Seal for workplace Mental Health is a distinction awarded by Mental Health America (MHA) to companies that meet mentally healthy workplace standards. Friend Health/HRDI’s status as a GOLD Bell Seal-certified organization demonstrates our outstanding commitment to employee mental health and well-being. Take advantage of MHA free and confidential mental health screenings at <https://screening.mhanational.org>. Stay tuned for more exciting news regarding Mental Health for our employees in the upcoming months!



Employee Corner **MAY**

Friend Health & HRDI

- ◆ Betty Allen
- ◆ Keishel Buttrom
- ◆ Aisha Khan
- ◆ Jocelyn Williams
- ◆ Latrice Anderson
- ◆ Sheila Mackey
- ◆ Cynthia Jacinthe
- ◆ Meecha Williams
- ◆ Amaris Wright
- ◆ Anitha Vinot
- ◆ Renee Patrick
- ◆ Yakeema Johnson
- ◆ Dr. Jonathan Johnson
- ◆ Andrea Wiley
- ◆ Randy Manuel

- ◆ Dr. Zachary Nankee
- ◆ Sencere Moore
- ◆ Bria Clay
- ◆ Melaniece Sercye
- ◆ Lasun Ogiefo
- ◆ Jerrante Jamison
- ◆ Eugene Humphrey
- ◆ Deborah Parnell
- ◆ Dionta Smith
- ◆ Linda Bush
- ◆ Diane Sanders
- ◆ Theresa Wilson
- ◆ Lisa Perkins
- ◆ Marietta Hill
- ◆ Betty Allen



- ◆ Linda Meza, Clara Champs, Aleisha Barnett - **6 years**
- ◆ Wendy Thompson - **7 years**
- ◆ Marchelle Williams, Andrea Wiley, Terri Rogers, Cereta Sandifer, Lorenzo Marshall- **8 years**
- ◆ Nakeisha Weathersby - **9 years**
- ◆ Rod Kaup - **13 years**
- ◆ Syretta Stinson - **14 years**
- ◆ Antoine Marion - **16 years**
- ◆ Ruby Muhammed - **21 years**
- ◆ Valerie Watkins - **22 years**

Special Thank You to Renzy Richardson for 40 Years of service!

Employment Opportunities

Please visit <https://friendfhc.org/> - Click on the careers page to be redirected to Indeed for all job postings for Friend Health and Human Resource Development Institute

FH (Friend Health) Western Location

- ◆ - Registered Nurse—(FT)

FH Cottage Grove Location

- ◆ -Lead Clinic Coordinator- (FT)
- ◆ -Clinic Coordinator – (FT)
- ◆ -Care Manager LPN – (FT)
- ◆ -Medical Assistant - (FT)

HRDI (Human Resource Development Institute) –

340 E. 51st St.

- ◆ -IRT Clinician Therapist (FT)
- ◆ - Outreach Worker (FT)

HRDI – ACT 1140 W.79th St.

- ◆ -Case Manager Q/MHP- (FT)
- ◆ - Case Manager MHP – (FT)

HRDI – 33 E. 114th St.

- ◆ -Community Support Residential Case Manager – (FT)
- ◆ -Case Manager MHP – (FT)
- ◆ -CST Team Lead - (FT)
- ◆ -Outreach & Engagement Specialist (FT)
- ◆ -Outreach Worker (FT)
- ◆ -Male CADAC (FT)

200 E. 115th St.

- ◆ -Clinical Therapist (FT)
- ◆ -Crisis Worker LPHA (FT)

11352 S. State St.

- ◆ -Counselor CADAC (FT) 12pm-8pm

HRDI – Harriet Tubman

- ◆ - Counselor CADAC (FT)

HRDI – Front Door- 79th St.

- ◆ -Case Manager MHP – (FT)

HRDI - MHN

- ◆ -MHN Mobile Case Manager QMHP – (FT)

HRDI – Crisis Intervention

- ◆ -Psychiatric Assessment Specialist (FT/PT) – 1st Shift
 - ◆ -LPN-(FT)

- ◆ -Counselor CADAC-(FT)

HRDI – Teen Reach

- ◆ -Teen Reach Specialist,
 - ◆ Afterschool (PT)

HRDI - 79th Street

- ◆ -Case Manager MHP – (FT)

- ◆ -Outreach & Engagement Specialist (FT)

St. Bernard & Jackson Park Hospital

- ◆ -Psychiatric Assessment Specialist - (FT) (PT)

8000 S. Racine

- ◆ -CADAC Supervisor

2311 E. 98th St.

- ◆ -Residential Support Worker (FT)