



Notice of Potential Disclosure of Personal and Health Information

Dear HRDI Client,

HRDI is writing to inform you about an issue that may have involved your personal and protected health information. At HRDI, we take the security and use of your information very seriously. That's why we want to explain what happened and what steps we are taking.

What happened?

We discovered that some prescription bottles were discarded by HRDI patients at its offices without first removing personal and protected health information printed on the labels. This could have allowed an unauthorized individual to access such information. After investigating, we did not find any evidence that someone actually accessed your personal and protected health information or used such information for fraud or identity theft. However, we cannot completely rule out the possibility of unauthorized access.

What information was involved?

The information that may have been accessed includes:

- Your name
- The date the prescription was filled
- The date the medication was supposed to be taken
- The client's HRDI medical record number
- Your treatment and diagnosis information

What we are doing.

HRDI has made changes to its policies and procedures to ensure this doesn't happen again. We are now working with an outside company to safely dispose of prescription bottles in a way that protects your information.

For more information.

If you have any questions, please call (866) 686-2586 Monday through Friday, 8:00 a.m. to 5:30 p.m. Central Time. Additional resources are also included with this notice.

Thank you for your understanding as we work to protect your information.

Sincerely,
HRDI, Inc.